

## **Dhanlaxmi Bank-Retail Internet Banking/Mobile Banking Limits**

The Retail Internet Banking/Mobile Banking has been set with transaction and daily limits for its transactions very similar to the ATM cash limit where the daily ATM cash withdrawals ranges from 20000 to 200000 and would be assigned as per the request.

The Limits available for RIB and MB are annexed below.

The existing and the newly acquired customers would be defaulted to **Silver** segment limits. There are two more segments of limits available, **Platinum** and **Gold** which can be communicated to the customers so as customers can chose any one of them as per their requirement.

The Retail Internet Banking/Mobile Banking customers (inclusive of HNI and Sole proprietors) who wish to upgrade their limits can follow the prescribed process.

The process is;

Branches to take approval from Regional Head for the customer required limit

Inform the customer to download the modified Channel Request Form and RIB/MB Limit Enhancement Undertaking Cum Indemnity from our site. ([www.dhanbank.com](http://www.dhanbank.com))

Request the customer to select the limits required. The available limits are annexed below.

Branches may get the signed CRF from the customer and place request for the same via DCAMS. In DCAMS, branches may select the option, **Modify Category** under the Retail Internet Banking/Mobile Banking and further select the customer requested limit type.

**Forward the Regional head approval mail along with the SR number to [iboperations@dhanbank.co.in](mailto:iboperations@dhanbank.co.in)**

Please note the validity of this will be only for three months and on expiry the user will be enabled with the default limit by the system.

To extent this, the same process to be continued

For any queries please contact IB Operations at [iboperations@dhanbank.co.in](mailto:iboperations@dhanbank.co.in)

Issued by:  
IT Department,  
Dhanlaxmi Bank

**Annexure - I**

RIB – Limit Segment for customers and Sole proprietors (in Lakhs)

Type of Transfer	Silver (Existing & Default)	Gold	Platinum
Own A/c			
Per transaction limit	10.00	10.00	10.00
Daily Cum transaction limit	Unlimited	Unlimited	Unlimited
Within Bank			
Per transaction limit	2.00	2.00	2.00
Daily Cum transaction limit	2.00	5.00	10.00
IMPS			
Per transaction limit	2.00	2.00	2.00
Daily Cum transaction limit	2.00	2.00	2.00
NEFT			
Per transaction limit	2.00	2.00	2.00
Daily Cum transaction limit	2.00	5.00	10.00
RTGS			
Per transaction limit	5.00	10.00	15.00
Daily Cum transaction limit	5.00	10.00	15.00
Payment Gateway			
Per transaction limit	2.00	5.00	10.00
Daily Cum transaction limit	2.00	5.00	10.00
Credit Card			
Per transaction limit	2.00	2.00	2.00
Daily Cum transaction limit	2.00	2.00	2.00
Bill Payment			
Per transaction limit	2.00	2.00	2.00
Daily Cum transaction limit	2.00	2.00	2.00

**Annexure – II**

Mobile Banking – Limit Segment for customers and Sole proprietors (in Lakhs)

Type of Transfer	Silver (Existing & Default)	Gold	Platinum
Own A/c			
Per transaction limit	0.5	1.00	2.00
Daily Cum transaction limit	Unlimited	Unlimited	Unlimited
Within Bank			
Per transaction limit	0.5	1.00	2.00
Daily Cum transaction limit	0.5	1.00	2.00
IMPS			
Per transaction limit	0.5	1.00	2.00
Daily Cum transaction limit	0.5	1.00	2.00
NEFT			
Per transaction limit	0.5	1.00	2.00
Daily Cum transaction limit	0.5	1.00	2.00
RTGS			
Per transaction limit	NA	NA	2.00
Daily Cum transaction limit	NA	NA	2.00
Payment Gateway			
Per transaction limit	0.5	1.00	2.00
Daily Cum transaction limit	0.5	1.00	2.00
Credit Card			
Per transaction limit	0.5	1.00	2.00
Daily Cum transaction limit	0.5	1.00	2.00
Bill Payment			
Per transaction limit	0.5	1.00	2.00
Daily Cum transaction limit	0.5	1.00	2.00